



Luton Hoo

HOTEL, GOLF & SPA

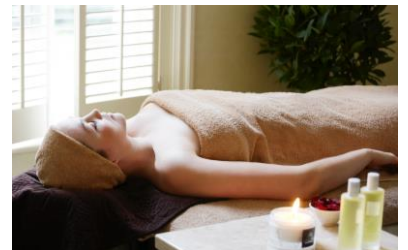
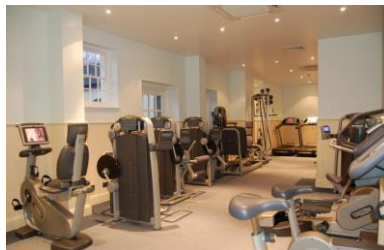
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LEISURE MEMBERSHIP

Luton Hoo Hotel, Golf & Spa

Leisure Club membership at Luton Hoo opens the door to a wonderful world of possibilities. Relax and unwind in our oak framed infinity pool nestled within the woodland or achieve your fitness goals in our state of the art gymnasium. All located in our elegant clubhouse.



Luton Hoo Hotel, Golf & Spa | The Country Club | Nr. Luton
Bedfordshire | LU1 3TQ

www.lutonhoo.co.uk

01582 69 88 56

membership@lutonhoo.com



@lutonhoogolf



Thank you for your enquiry regarding Leisure membership at Luton Hoo Hotel, Golf & Spa.

Here at Luton Hoo we offer two excellent leisure membership options to suit your lifestyle; a five day or seven day membership. Our five day membership entitles you to use of the facilities Monday- Friday and the seven-day membership holds a full seven day offering. Both categories entitle you to use of all facilities including;

- Access to our state of the art techno-gym gymnasium.
- Full use of our 18 meter infinity pool, vitality pool, sauna, saunarium and steam room.
- Locker rooms available, including towels and ESPA amenities.
- Use of two competition size tennis courts and one Victorian grass tennis court (seasonal).
- Use of running trails, cycling paths and walking routes (maps available).

As a Luton Hoo member, not only will our dedicated and experienced leisure team assist you in reaching your health and fitness goals, you will also receive the following benefits;

- Personalized gym induction and regular progress reviews.
- Preferential rates on personal training.
- Monthly gym challenges.
- Borrow a bike for free and explore the Luton Hoo's lake and woodland trails.
- 10% discount on purchases within the club shop.
- 10% discount on purchases on ESPA retail products.

In addition to the above, Luton Hoo welcomes you to enjoy all services available at the hotel and as such you can also avail of the following unique additional benefits;

- 15% discount on beverages and 10% on food purchased in the 19th Bar.
- 10% discount on food & beverages purchased in the Adams Brasserie, Adam's Bar, Lounge Bar and Wernher Restaurant.
- 20% discount on all spa treatments (Monday – Thursday only, excluding bank holidays, existing packages and promotions).
- 30% discount on room rates at Elite Hotels (off published rate only, cannot be used in conjunction with any other offer).
- Fixed bedroom rate of £225.00 for Saturday nights & £175.00 Sunday – Friday (subject to availability).
- 6 x complimentary leisure or golf guest passes.
- 2 annual complimentary member events.

Our Country Club opening times are as follows;

5 day leisure membership: Monday – Friday, 6.30am – 10.00pm

7 day leisure membership: Monday – Friday, 6.30am – 10.00pm, Saturday and Sunday, 7.00am – 9.00pm

These hours are subject to alteration and may vary on bank holidays, including Christmas, New Year and Easter.

Children aged up to 17 years of age are permitted to use the facilities between 9.00am and 11.00am and 15.00pm and 17.30pm daily when accompanied by an adult, and with a valid membership.

Please see our terms & conditions for further details regarding your membership

We hope to be welcoming you to the club soon.

Natalie Logan,
Country Club Coordinator



Luton Ho

HOTEL, GOLF & SPA

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LEISURE MEMBERSHIP FEES 2019 – 2020

Country Club Memberships

As a Country Club member, you will enjoy the benefits of both the golf and leisure facilities.

Individual Memberships	Annual Fee	Direct Debit***
7 Day	£2,500.00	£227.00
5 Day**	£1,550.00	£141.00
Joint Memberships		
7 Day	£4,600.00	£418.00
5 Day	£2,850.00	£259.00

Leisure Club Memberships

Individual Memberships		
7 Day	£1,650.00	£150.00
5 Day	£1,015.00	£92.00
Junior Leisure (age 0-6)	£0.00	£0.00
Junior Leisure (age 7-17)	£360.00	N/A
Joint Memberships		
7 Day	£3,000.00	£272.00
5 Day	£1,730.00	£157.00

* Our full membership year runs 1st April 2019 – 31st March 2020, as such fees for new members joining after the 1st April 2019 will be pro rata.

** 5 Day Memberships are restricted to Monday – Friday usage

*** When paying by Direct Debit, the first two months payment is required up front.



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RULES AND CONDITIONS OF LEISURE MEMBERSHIP AT LUTON HOO HOTEL, GOLF & SPA

The following information and guidelines have been designed to ensure you have a safe and enjoyable experience when you visit the Club. They also allow the Club management to maintain a high standard of service and facility at all times.

Joining and membership fees

- The Country Club is operated by Luton Hoo Park Limited, T/A ('Luton Hoo Hotel, Golf & Spa').
- A person wishing to become a member of the Country Club must complete the Application and Direct Debit Instruction Forms. (If applicable).
- A Joining Fee will be payable for memberships taken out and may not be paid by instalments.
- Membership fees are payable annually, or by monthly direct debits at the advertised rate, and subject to an initial 12 month period.
- The General Manager reserves the right to reject any application for membership or refuse admission.
- The Membership Year commences on the 1st April each year. Persons applying at any other time during the year will be charged pro rata.
- Minimum membership period is 12 months.
- Joining and Membership fees are non-refundable.
- Late payment will result in an administration charge being levied.
- Membership Cards issued to members, will remain the property of Luton Hoo Park Limited, and must be returned upon termination of membership.
- Membership is not transferable.
- Joining and Membership Fees shall be determined by Luton Hoo Park Limited, who reserves the right to alter them at any time. Members will be notified in writing, prior to any changes.
- Membership may be withdrawn at any time, without notice, at the sole discretion of the management.

Rules and regulations

- Membership will be forfeited if a member loans their membership card to a third party.
- Members must present their cards and register on arrival and whenever requested by a member of Staff. Any lost cards must be reported immediately to the Country Club Reception. A £15 charge will be incurred for lost membership cards.
- The Country Club has been designated as a 'No Smoking' environment. The courtyard outside the 19th is a designated smoking area.
- Appropriate clean exercise clothing and shoes must be worn in the Fitness Studio. Appropriate footwear is requested in the fitness studio and Swimming Pool area.
- Appropriate dress should be observed in the Club Lounges and Restaurants.
- Guests of Members are welcome at the Country Club.
- All guests must register and be accompanied by a member at all times.
- All guests must be admitted with a valid guest pass and accompanied by a registered member.
- Members may bring a maximum of two guests at any one visit. Three Guests however are permitted on the golf course.
- The Club reserves the right to refuse admission of a guest to the Club and no person whose membership of the Club has been cancelled or has been banned previously shall be admitted as a guest.
- Members take all responsibility for their guests and must ensure they abide by the Club's rules.
- For reasons of health and hygiene it is necessary for all Members and Guests to shower before entering the pool. After using the Fitness Studio, Members must shower before entering the public areas.
- Running, diving and jumping are not permitted in or around the Swimming Pool or Spa Bath. Radios and Lilos are not permitted around the pool area.

- Members may not use the facilities of the Gymnasium or pool whilst under the influence of alcohol.
- The pool may be reserved at certain periods for swimming lessons or other activities. Prior notice will be displayed on the Country Club Notice Board.
- No food or drink may be brought into or consumed in the Country Club.
- No glassware, crockery, food or alcohol is allowed in the changing rooms, fitness studio, beauty therapy, and pool areas.
- Respect for other Members, Guests and Staff will be expected at all times.

Fitness and medical

- As a condition of membership, members will be required to complete a Physical Activity Readiness Questionnaire
- Leisure Members will be required to have an induction with a qualified fitness instructor prior to using the gymnasium
- All members and guests use the facilities and equipment at their own risk and the Country Club does not accept responsibility for any harm or injury to any member or guest however caused.
- All gym users must be over the age of 17. Children under the age of 12 are not permitted in the Fitness Studio.
- Children over the age 12 may use the cardiovascular machines only (rowing machine, cross-trainer, treadmill and exercise bikes) when accompanied by an adult.
- The Country Club reserves the right to refuse admittance to the Fitness Studio to a member or guest, if it considers them to be medically unfit.
- The Country Club recommends that all members and guests undertake a lifestyle evaluation and subsequent personalised induction prior to using the fitness studio. In extreme cases when this is not practical, a short consultation with one of the fitness instructors is necessary and the member or guest will be asked to sign a medical disclaimer form before using the equipment.
- For health and safety reasons members and guests must accept the professional advice of the fitness instructors.
- Any member who suffers an accident on the premises must immediately report the accident to the Country Club Reception or the Hotel Duty Manager.

Security and lost property

- All lost property found on the premises should be handed in to the Country Club Reception. The management reserves the right to dispose of any items not claimed within four weeks.
- The Country Club operates CCTV for the security of employees, members and hotel guests.
- Lockers are provided for members to store valuables and personal belongings whilst on site.
- Items left in lockers overnight will be removed by the Leisure Team and placed in lost property.

Children

- Children of residents, members and guests aged up to 17 years of age are permitted to use the facilities between 9.00am and 11.00am and 15.00pm and 17.30pm daily when accompanied by an adult.
- Children of members, aged up to 6 do not require a membership and may enter the facilities free of charge.
- Children of members, aged 7 or over, require a junior membership or valid guest pass.
- Children under the age of 17 must be supervised by an adult. One adult may supervise no more than 3 children at any given time.
- Children under the age of 16 are not permitted use of the vitality pool, sauna, saunarium or steam room.
- Children aged 7 or over will be required to change in gender specific changing rooms.
- Children under the age of 12 are not permitted in the Fitness Studio.
- Children over the age 12 may use the cardiovascular machines only (rowing machine, cross-trainer, treadmill and exercise bikes) when accompanied by an adult.

Liabilities

- The Country Club's liability for damage or loss to members' or guests' property is strictly limited to any damage or loss suffered as a result of negligence of Luton Hoo Hotel, Golf & Spa its staff or its agents. The Country Club reserves the right, in its absolute discretion, to refuse to store any such personal property of members or guests. Property stored in lockers provided by The Country Club is stored at the owner's risk and no liability for loss or damage thereto will be accepted by Luton Hoo Hotel, Golf & Spa.

- Luton Hoo Hotel, Golf & Spa cannot accept any liability for any accident to any member or guest that may occur on the premises or within Luton Hoo Hotel, Golf & Spa's car park or grounds, other than liability which may arise from negligence of Luton Hoo Hotel, Golf & Spa its staff or its agents.
- Any member or guest who suffers an accident on Luton Hoo Hotel, Golf & Spa's premises on or in their grounds must report the accident and the circumstances under which it occurred, to the Duty Manager immediately following the accident.
- Neither Luton Hoo Hotel, Golf & Spa, their agents or employees, shall be liable for the personal injury or death of any member, guest or child whilst on the Country Club premises or whilst using the facilities of the Country Club, except to the extent that such death or personal injury may arise from any negligent act of 'the company', the Management or any agent or employee of the Country Club.

Termination

- Suspension / cancellation of Direct Debits by yourself at any time will result in the termination of membership, and the full payment of any outstanding months within the initial 12 month period will be required.
- Repeated disrespect for members' etiquette will result in suspension or termination of membership.
- Memberships that remain un-renewed 14 days after the final day of that current membership period will be deemed as having lapsed. Membership renewed after this time will require payment of the published joining fee.
- After the initial 12 month period (members paying via direct debit only), the member is entitled to cancel their direct debit providing you notify Luton Hoo Hotel, Golf and Spa in writing, giving 1 calendar months notice. If no notice is received your direct debit will continue into the new membership year.

Social events or activities

- Luton Hoo Hotel reserves the right at any time, and without prior notice, to set aside facilities for social events and other activities.

General

- Hotel residents are entitled to temporary membership of the Club whilst staying in the hotel.
- Luton Hoo Hotel shall be entitled, without prior notice, to vary the times at which the Country Club is open. Individual facilities may be withdrawn without prior notice. There will be no refund of membership fee for any variation in the facilities available for the times they will be used. Staff will be employed to manage the facilities, but supervision of each facility will not be possible at all times.
- Members will accept and be bound by the rules and conditions of membership and abide by the rules of conduct. The purpose of these conditions and rules is to ensure the better enjoyment of the facilities by users.
- Opening hours - The Country Club will be open from 6.30am to 10.00pm Monday - Friday and 7.00am - 9.00pm Saturday and Sunday. These hours are subject to alteration and may vary on bank holidays, including Christmas, New Year and Easter.
- Payment - Chargeable facilities and services used in the Country Club will be payable on departure. Luton Hoo Hotel does not allow credit facilities for members.
- Luton Hoo Hotel Golf and Spa will be accepting society and corporate days and reserves the right to close the Golf Course with prior notice.

Golf

- All Members will agree to abide by the Rules and Guidelines in place relating to Dress Code, Golf Course Etiquette, Local Rules, Out of Bounds and Staked Trees.
- These Rules and Regulations are displayed on the wall of the Golf Pro Shop
- Golf Members must book tee times directly with the Golf Shop prior to playing.



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CONTACT DETAILS

Primary Member

Title.....Name.....Date of Birth.....

Membership category.....Date commencing.....

- I am a new member
- I am a returning member

Address.....

.....

Postcode.....

Telephone / Home.....

Mobile.....

Email.....

- I have read and agree with the terms & conditions of membership

Signature.....Date.....

2nd Member (applicable for joint memberships)

Title.....Name.....Date of Birth.....

Membership category.....Date commencing.....

- I am a new member
- I am a returning member

Address.....

.....

Postcode.....

Telephone / Home.....

Mobile.....

Email.....

- I have read and agree with the terms & conditions of membership



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PAYMENT DETAILS

Please send this application with your cheque or payment details to;

Country Club Office
Luton Hoo Hotel Golf and Spa
Luton
Bedfordshire
LU1 3TQ

Telephone: 01582 698856

Email: membership@lutonhoo.com

Please tick to indicate your desired method of payment.

- I enclose my cheque made payable to 'Luton Hoo Hotel'
- I enclose a completed Direct Debit Form*
- I authorize credit/debit payment in person

**Please note, when paying by Direct Debit, the first two months payment is required up front.*

Data protection

From time to time we permit other companies within the Elite Hotels group to write to you about their products and services.

If you would prefer not to hear from them please tick this box []

Authorizing Signature;

I agree to be bound by the constitution, rules and conditions of golf and leisure membership at Luton Hoo Hotel, Golf and Spa

Signature.....Date.....

FOR LUTON HOO HOTEL, GOLF & SPA OFFICIAL USE ONLY

Payment received:

Date.....

Annual payment, amount.....

First two months, amount.....

1st DD to be taken.....



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INSTRUCTIONS TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT

Please fill in the whole form using a ball point pen and send it to;

Luton Hoo Hotel, Golf & Spa,
Luton Hoo,
Luton,
Bedfordshire,
LU1 3TQ

FOR LUTON HOO HOTEL, GOLF & SPA OFFICIAL USE ONLY

This is not part of the instruction to your bank
or building society

Name(s) of account holder(s);

Instruction to your bank or building society;

Please pay Luton Hoo Hotel, Golf & Spa Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit guarantee. I understand that this instruction may remain with Luton Hoo Hotel, Golf & Spa and, if so, details will be passed electronically to my bank/building society.

Bank /building society account number;

--	--	--	--	--	--	--	--	--	--

Branch sort code;

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Name and full postal address of your bank or building society;

To; The Manager
Bank/building society;

Address;

Postcode;

Signature(s);

Date;

Reference number;

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Banks and building societies may not accept Direct Debit instructions for some types of account.



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PLEASE KEEP THIS IN A SAFE PLACE

The Direct Debit guarantee

- This guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Luton Hoo Hotel, Golf & Spa will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Luton Hoo Hotel, Golf & Spa to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Luton Hoo Hotel, Golf & Spa or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Luton Hoo Hotel, Golf & Spa asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

